



Enterprise Solution: Cloud-Based 'Visuals with Voice' for Next-Generation Mobile Customer Support with ChoiceView™ Visual IVR, Live Agent, and App

Enhance Mobile Customer Experience

ChoiceView offers instant, simultaneous two-way voice and visuals with attractive enterprise ROI:

- Increased brand loyalty and happy, return customers with higher life-time value
- Faster transactions with more first-call resolutions
- Higher sales conversation rates and bigger shopping cart size through upselling
- Increased comprehension by over 6X — *"a picture is worth a 1000 words"*
- Greater accuracy — *"what you see is what you get"*

"Wow, now I see what you're talking about!"™ transactions occur in real time. During calls, Interactive Voice Response (IVR) systems or agents securely send photos, coupons, maps, graphics, documents, receipts, tickets, and video clips. Callers can save the visuals as well as send photos/video clips while talking/chatting with IVRs or agents.

Mobile Customer Sales and Support

For example, customer calls a ticket agent who instantly sends visuals of the venue and options for tickets. Customer hears ticket prices while seeing stage views, then selects the closer stage view for a higher price. Agent sends a receipt and tickets, which customer saves on the mobile device. ROI for ticket company is maximized with shorter calls and higher-level sales.



Try ChoiceView Today!

ChoiceView, with a CaaS (cloud) platform, includes: free end-user mobile App, Live Agent software, API for Visual IVR, mobile app Software Developers Kit (SDK), and widget for mobile web site launch. Contact us for live demos or more information. See www.RadishSystems.com for demo videos.

Download free ChoiceView app from Apple App Store or Android Market.



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The ChoiceView™ Company

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